The Ear Health Clinic Limited

Statement of Purpose

The Clinic:

The Ear Health Clinic (EHC) rents clinic space from K&R Health Suites.

The EHC is has 1 clinic base with no mobile service and is by appointment only.

The Clinic address is:

The Ear Health Clinic  
c/o KR Health Suites Limited,  
45, Sunderland Street,  
Macclesfield.  
SK11 6JL

Email:

info@earhealth.co.uk

Legal Status:

The EHC is a limited company registered with Companies House (no. 08130872)

What is the EHC?

A single Clinician Practice currently run and managed solely by:

Sarah Kate Heath RN, MSC, V300 (Sole Director and 100% share holder) and Registered Manager

NMC: 9111729E  
RCN no: 972829  
Contact emails:  
  Kate@earhealth.co.uk  
  Sk.heath@hotmail.co.uk

Contact Telephone numbers:  
  Ear Health Clinic contact number: 07753496080  
  S Kate Heath contact number: 07736118914

Contact address (see above).
Aims and Objectives of service:

Location:

All clinics take place at the above address. It is a ground floor location with a car park with disabled bays providing parking located behind the premises.

Patient assistance can be provided by prior arrangement. There is a wheelchair ramp and wide doorways to assist Persons of restricted mobility (PRM). In particular, those in a wheelchair.

The clinic has very close bus and rail links. The clinic is suitable for all people aged 13 years or over who have an ear disorder including those with special needs. For example:

- Physical disability
- Dementia
- Sensory impairment
- Learning difficulties or autistic disorder

The EHC provides a private service that offers prompt and affordable ear care to the whole population within the following age ranges:

- 13-17
- 18-65
- 65 and over.

The CQC service type treated at this location falls under the Doctor Consultation Service and Doctors Treatment Service, although all care is provided by a registered nurse.

The EHC is registered with the CQC (pending) for the Treatment of Disease, Disorder or Injury.

The Service Provided:

The clinic has regular weekly sessions which vary in duration according to demand and these can take place from Monday to Sunday between the hours of 8am to 8pm. Available slots to book are shown online and can be discussed via text message, email and phone.

Patients may request alternative times, subjective to availability.

The service consists of:

- A consultation
- An examination
- Micro-suction, (if required)
- The issuing of a prescription (if required, the pharmacy may charge a private prescription fee)
- Recommendations for future care.
A copy of the consultation (with the patient’s permission) is then sent to their General Practitioner.

**Micro Suction:**

Micro-suction is the “gold standard method” for removing wax, debris, and foreign bodies found in the external ear and for the treatment of minor infections thereof.

The method uses an operating microscope complete with low pressure suction to remove safely ear wax and debris. Manual equipment, for example wax hooks and crocs, may also be employed. The EHC does not employ syringing or irrigation.

**Clinical Experience:**

The current clinician is also an advanced NHS Ear, Nose and Throat Nurse Practitioner, with over 27 years nursing experience along with 18 years’ experience in Micro-suction; totalling more than 25000 procedures carried out safely. Any other clinician likely to be employed in the future would have to be in possession of similar or greater qualifications.

**Mission Statement:**

The EHC is highly committed to providing a very high standard of professional ear care and ear health management in a safe, clean, caring and friendly environment.